

FAQ

What's in a produce box?

We change the contents of the produce boxes from week to week. Please visit bostonorganics.com and click on the This Week's Box link to find out what we're currently providing in all of our boxes.

Where do you deliver?

We deliver to most of Boston, Cambridge, Brookline, Somerville, and many other surrounding towns and cities. Check bostonorganics.com for a detailed list.

When do you deliver?

We deliver Tuesday through Friday between 10AM and 5PM. We deliver to specific areas on a fixed day each week, the schedule and neighborhoods are posted online.

Do I have to be home to accept a delivery?

Nope! You know your neighborhood best, and we will leave your produce box wherever you specify (mailroom, vestibule, in a cooler on the porch, etc.). If you would like your box dropped off inside your front door, we are bonded, and can accept keys and codes for gates, garages, and residences.

Is there a delivery fee?

For nearly all of our deliveries there is NO fee. We charge a \$5 fee for deliveries where parking/accessibility is very difficult and time consuming (e.g., certain buildings in the financial district), or for deliveries made above the third floor of a building.

Is there a minimum number of deliveries I have to commit to?

After you've signed up for a weekly or every other week delivery schedule, you can cancel the service at any time. Just let us know by your cancellation deadline, which you can find on the Policies section of bostonorganics.com.

What's a No-list?

Your No-list is a list of fruits and vegetables that you NEVER want to receive, and items you would like substituted into your produce box, ensuring that you only receive food that you want to eat!

Can I change my box type or No-list?

You can adjust your box type, No-list, and the rest of your account at just about any time using our website. You can find out specific deadlines on the Policies section of our website.

How do I return the reusable produce box to you?

Our delivery drivers will pick up your empty produce box and replace it with your new produce box each time we deliver to you.

Will you deliver to my office?

Yes! Our all-fruit produce boxes are very popular in the workplace. Check out our website or give us a call to learn more!

Is Boston Organics a grocery store or a CSA?

We have many things in common with both stores and CSAs, but we are neither. We are an organic produce delivery service, and we work directly with farms and wholesalers to obtain our produce.

For more info, please visit our website at bostonorganics.com

Our Mission Statement

Boston Organics is committed to delivering fresh organic produce to our customers each week, while focusing on convenience, variety, and value. As we grow we strive to respect the environment and to support local farms, local businesses, and fair-trade practices.



Delivering fresh organic produce to your door!

bostonorganics.com

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What is Boston Organics?

Boston Organics is an independent organic produce and grocery delivery service currently serving customers in the greater Boston area.



We work directly with farms and wholesalers to deliver boxes of fresh organic produce to your door, year-round, on a weekly or biweekly basis.



We are your connection to the fields! Simply select a produce box and let us know which fruits and vegetables you NEVER want to receive; and we'll provide you with a different combination of fresh ingredients each week!



Sign Up at bostonorganics.com

- Let us know your contact info and delivery drop-off info
- Create a No-list (produce that you NEVER want to receive)
- Select an organic produce box
- Choose an every week or every other week delivery schedule

We'll pack and deliver your produce box on your delivery day!

Our customers can count on

Freshness & Quality

- All of our produce is organic, with a focus on supporting regional farms.
- We buy locally grown produce as often as possible.
- Delicate produce doesn't stay in our possession for more than 48 hours, so you know it's fresh when we deliver it to you!

Convenience & Variety

- We deliver the box to your door; whether that door is at home, the office, or a dorm.
- We supply you with a different assortment of produce each week.
- We'll simplify your shopping trips, cutting down time you have to spend at the store!

Tell me more

Our produce boxes are priced with value in mind! We have several different produce box sizes with a bunch of different fruit/vegetable mixtures to choose from.

Check This Week's Box at bostonorganics.com to see the contents of what we're offering right now!

We also send out a weekly e-newsletter with recipes and notes about the produce in the boxes.

Add-on items

We carry a variety of grocery items that you can add to your produce boxes. Our add-on offerings include:

- Organic carrots, garlic, oranges, onions, and potatoes
- Organic artisan cheeses
- Organic stone-ground chocolate
- Organic cage-free eggs
- Organic fair-trade coffees and teas
- Organic freshly baked breads
- Organic peanut butter and soy-nut butter
- Local and seasonal specials!

